

MEMORANDUM

TO: ALL INSURANCE AGENTS AUTHORIZED TO SELL MOTOR VEHICLE LIABILITY
INSURANCE IN ARIZONA

FROM: ADOT Motor Vehicle Division, Mandatory Insurance Unit

DATE: November 14, 2023

RE: MVD Insurance Reporting system changes and required actions

Beginning 11/16/2023, Arizona Department of Transportation (ADOT) Motor Vehicle Division (MVD) will be adding an enhancement to the current Arizona Insurance Verification System (AZIVS). The enhancement will allow insurance agents to electronically submit proof of insurance when a customer has received a letter for insurance non-compliance from ADOT.

When notified by the customer, insurance agents will utilize the AZIVS website (www.ArizonaIVS.com) to submit proof of insurance in real-time in order to satisfy the customer's insurance requirement. Insurance agents must register with AZIVS before electronically submitting proof of insurance.

In order to register, you will need to go to www.ArizonaIVS.com and click on the "Registration" link in the top menu. Registration is only available to insurance agents that are licensed in Arizona. Please note that proof of insurance can only be submitted if a letter of non-compliance has been received by the customer.

Frequently Asked Questions, video instructions, and other information will be posted for agents on the AZIVS website. To view the information, go to www.ArizonaIVS.com, click on the "Help" link, then "Help - For Insurance Agents."

If you have any questions about AZIVS, please send an email support@ArizonaIVS.com.